

Burnetts Client Survey Monthly Prize Draw Terms & Conditions

1. This document sets out the terms and conditions that apply to participation in monthly prize draws following completion of Burnetts Client Survey.
2. For the avoidance of doubt each Prize Draw will open on the first date of each month and close on the last date of each month (the "Prize Draw").
3. By completing a client survey, you agree to be bound by these terms and conditions.
4. The promoter is Burnetts, Victoria House, Wavell Drive, Rosehill, Carlisle CA1 2ST.
5. Burnetts reserves the right to change these terms at any time without notice.
6. Following the completion of work undertaken by Burnetts, a client will receive a follow up email from Burnetts including a hyperlink to give feedback online. This email is not compulsory and may be opted out of at any time by selecting the link to unsubscribe in the footer of the email. For the avoidance of doubt, any reviews submitted by a client directly on Burnetts website will not be entered into the competition.
7. The prize for each monthly Prize Draw is one £50 Marks & Spencer gift card ("The Prize") (the gift card terms and conditions can be found on the back of the gift card).
8. There will be one winner drawn per monthly Prize Draw.
9. Each winner will be chosen at random from all valid and approved review submissions.
10. The winner must be resident in the United Kingdom and aged 18 years or over. The Prize is not open to any employee of Burnetts, the supplier of the Prize (including but not limited to their families or agents).
11. Winners may be asked to partake in publicity surrounding their win though this is not compulsory.
12. The winner will be notified via email within 15 days of the first day of each month.
13. The Prize must be claimed within 14 days of the date of receiving such email. In order to claim the Prize, the winner will be required to reply via email providing a valid UK address for delivery of the Prize. The Prize will be sent via recorded and signed for delivery. If Burnetts is unable to contact a winner, an alternative winner may be drawn at random and Burnetts shall have no liability to the original winner.
14. If the Prize is not claimed for whatever reason within 14 days, a redraw will take place in the same manner. Burnetts decision is final, and no correspondence will be entered into.
15. Prizes must be accepted as offered, are non-transferable and no cash alternative is available.
16. You will only be eligible to win one prize in any three month period.
17. Only one Prize Draw entry is allowed per email address, per month. For the avoidance of doubt, this means that no matter how many reviews are completed using the same email address, only one of the submissions will be put forward for a Prize Draw each month.
18. Burnetts accepts no responsibility for data corruption, incomplete or illegible entries, or entries which fail to be properly submitted.

19. Each Prize Draw will be generated and administered by Burnetts and by completing a review submission you agree to Burnetts storing and using your personal data for the purposes of administering each Prize Draw.
20. Any personal data submitted in connection with the Prize Draw will be processed by the Promoter in accordance with its Privacy Policy which can be found on www.burnetts.co.uk.
21. Burnetts shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control or amounting to force majeure, and shall be entitled to suspend or terminate a Prize Draw as a result.
22. So far as is permitted by law, Burnetts does not accept any responsibility for any damage, loss, liabilities, injury, costs, expenses or claims suffered by individuals as a result of entering this competition or accepting a prize.
23. Nothing in these terms and conditions shall be deemed to limit or exclude the liability of any party for death or personal injury caused by that party's negligence, fraud, or any other liability which cannot by law be validly limited or excluded.
24. These terms and conditions shall be governed by and construed in accordance with the laws of England.